

By Kevin M. Quinley and Kenneth A. Satin

## HIGHLIGHTS

This year's supplement offers valuable information to help you understand how insurers work and how to obtain better settlements. Look for the following new information inside:

### NEW CHAPTERS

- Questions to Ask Insurance Experts, Chapter 8A
- Questions to Assess Coverage Problems, Chapter 13A
- Homeowner's Insurance Coverage for Mold Claims, Chapter 14A
- Investigating & Litigating Nursing Home Abuse, Chapter 36
- Investigating Cell Phone Use in Vehicle Liability Claims, Chapter 31A

### CD-ROM Now CONTAINS 104 FORMS, INCLUDING THESE NEW ONES

- Checklist - Cell Phone Use in Vehicle - Questions for Adverse Driver, §3150A
- Checklist - Cell Phone Use in Vehicle - Questions for Employer, §3140A
- Checklist - Finding, Screening, and Using Experts, §1225
- Checklist - Initial Interview - Nursing Home Abuse, §3630
- Checklist - Key Questions to Assess Coverage Problems, §1350A
- Checklist - Voir Dire, §1451.1
- Deposition Outline - Defense Medical Expert, §1443.4
- Deposition Outline - Opposing Expert - *Daubert* Issues, §1242.1
- Expert Retention Letter, §1226
- Notice Letter to Insurer, §14141A

We are confident that you won't want to be without this year's supplement. If, however, you do not wish to keep the supplement, you may return it, along with the enclosed invoice (stating your reason for its return on the back) to the address below within 30 days for full credit. Of course, we welcome your suggestions for expansion and improvement. If you have any comments, we would like to hear from you.

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